

July 1, 2004

14 Bridge Court
Jackson, NJ 08527

David Card, CEO
Tri-State Building Specialties Inc.
1016 Rt. 33
Freehold, NJ 07728

Dear Mr. Card,

I wanted to take a moment to recognize your installers Stefan Budrow and Chris O'Brien for outstanding service. While my wife and I have dealt with many contractors over the past fifteen years, none were as focused on our satisfaction as Stefan and Chris – in fact no one ever got a letter like this before! While all large projects have their unknowns, Chris and Stefan handled the “work arounds” professionally and without complaint.

Overall they were very meticulous, efficient and courteous in making the entire process a pleasant experience. They should be commended for a job well done.

Sincerely yours,



Michael Wojcik