

Anita and Tom Norman
Huyler Road
Somerville, New Jersey 08876

August 30, 2001

David and Jason Card
Tri-State Building Specialties
1014 Route 33, Unit 6
Freehold, New Jersey 07728

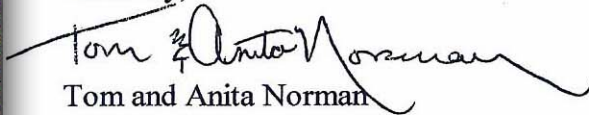
Dear David and Jason,

Our new sunroom was recently completed, and we thought you should know about our experience.

The crew that was assigned our project (John and John) could not have been more courteous and professional. The jobsite was kept clean and neat, the product was handled carefully. Our questions were addressed with courtesy and respect. All in all, we probably could not have asked for a better experience in home improvements!

The sunroom turned out to be as pleasant of an addition as we expected, and we are already enjoying it. The final inspection has been completed, and so we enclose final payment. Thanks to all at Tri-State for making this an enjoyable experience.

Sincerely,


Tom and Anita Norman